

Appendix 10

Manchester Libraries Libraries of Sanctuary Action Plan (March 2024 – March 2027)

In the next three years we plan to:

| Action | Desired Impact | Who is responsible? | Link to criteria |
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| Continue to make sanctuary seeker learning and training opportunities available to as many staff as possible across all grades and all areas of the service. This remains a key element of our training and induction plans | As many staff as possible are fully knowledgeable across the service | Philip Cooke, Libraries and Archives Lead | Learn |
| <p>Set up a working group of staff to meet 6 monthly to review activity delivered and what is planned.</p> <p>This group will also explore ways to capture feedback/record impact to inform future events/service development.</p> | <p>Ensure Libraries of Sanctuary is fully embedding in delivery.</p> <p>Be able to evidence that work and its impact more effectively & consistently.</p> | <p>Initially this group will include: Debby Bolding – Service Development Officer Service Development Coordinators: Paula Carley, Angela Rawcliffe, Allesia Benedetti, Leigh M'Rabty, Jodi Osborne. The group will meet 6 monthly with progress reported to Philip Cooke, Libraries and Archives Lead Membership will be reviewed 6 monthly.</p> | Embed |

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| <p>Share future library volunteer opportunities with sanctuary seekers. Increasing volunteering generally across the service is a priority over the next 3 years</p> <p>Connect with Sarah at City of Manchester re their volunteer programme, to link our volunteer placements and sanctuary seekers.</p> | <p>encouraging people from a sanctuary seeker background to take part</p> <p>Volunteers gain skills / confidence and the library service gains feedback/experience from the volunteers to shape future opportunities.</p> | <p>Philip Cooke, Libraries and Archives Lead;</p> <p>Debby Bolding, Service Development Officer.</p> | <p>Embed</p> |
| <p>Be part of the Streams Network – ensuring someone attends quarterly meetings and offering free use of our Performance Space at Central Library to host meetings whenever possible</p> | <p>build connections with/learn from other organisations working in Manchester from other streams and supporting each others work</p> <p>Share what we are doing in libraries</p> | <p>Debby Bolding – Service Development Officer and Service Development Coordinators: Paula Carley, Angela Rawcliffe, Allesia Benedetti, Leigh M'Rabty, Jodi Osborne.</p> | <p>Share</p> |
| <p>Support Manchester City Council's commitment to becoming a Local Authority of Sanctuary</p> | <p>promote the value of the awards, and the importance of the message of welcome and inclusion across the city</p> | <p>Philip Cooke, Libraries and Archives Lead</p> | <p>Share</p> |
| <p>Continue to share refugee experiences through library events, activities, and exhibitions.</p> | <p>promote the importance of the message of welcome and inclusion across the city</p> | <p>Philip Cooke, Libraries and Archives Lead; Debby Bolding, Service Development Officer and Service Development Coordinators: Paula Carley, Angela Rawcliffe, Allesia Benedetti, Leigh M'Rabty, Jodi Osborne.</p> | <p>Share</p> |

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| Maintain strong relationships with local partners | help us to deliver a strong, relevant offer for migrant communities | Philip Cooke, Libraries and Archives Lead; Debby Bolding, Service Development Officer and Service Development Coordinators: Paula Carley, Angela Rawcliffe, Allesia Benedetti Leigh M'Rabty, Jodi Osborne. | Embed |
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